

**This survey is to assess the amenities and possible challenges that our TDF members with disabilities might encounter when going to different Off Broadway theatres. We would like to provide them with the most current information possible so they can easily determine if a venue will be accessible for them or not when deciding to purchase tickets. It is our collective goal to encourage our members to attend more Off Broadway performances. Thank you in advance for taking the time to complete this survey!**

**1. What theatre do you represent?** \*If your company has multiple venues, please complete this survey once per venue.

Name, Specific Venue

Physical Address of Venue

**2. Who can TDF contact with further inquiries about accessibility in your theatre? Please provide contact information. This contact information will not be shared with our members.**

**Name**

**Title**

**Email Address**

**Phone Number**

**3. As patrons enter the main theatre lobby from the street, what amenities are provided? Check all that apply.**

- Ramp
- Elevator
- Escalator
- None; the lobby is on the same level as the street
- Stairs (please specify how many steps)

**4. If there is an escalator, elevator, or ramp leading from the street to the main lobby, would patrons need to take any additional stairs? If so, please indicate how many steps.**

Elevator

Escalator

Ramp

5. If there are stairs leading from the sidewalk to the main lobby, please check all that apply.

- There is an available railing
- The steps are steep (more than 7 ¾" high)

6. If your main entrance isn't wheelchair accessible, do you have a sign posted at the entrance, indicating where the accessible entrance is located?

- Yes
- No
- No; we do not have an alternative entrance that is accessible
- No; our main entrance is already accessible
- Other (please specify)

7. Does your theatre have drop-off zones?

- Yes
- No
- Other (please specify)

8. Does your theatre have a shuttle service? If so, please provide details.

9. Is your box office accessible for patrons in wheelchairs (a lowered window/counter)?

- Yes
- No
- Other (please specify)

10. The doors to the theatre are...

- Continuously propped open once the theatre is open
- Automatic (motion detected)
- Automatic (with button)
- Opened manually by the patrons

## Inside the Theatre...

11. Do you provide benches or other seating in public areas?

- Yes, outside the theatre
- Yes, inside the lobby
- No

12. Do patrons need to take stairs to get from the main lobby to the concession stands? Check all that apply.

- No; they are on the same floor
- No; there is an escalator
- No; there is a ramp
- Yes, but there is an available railing
- No; there is an elevator
- Yes; the steps are steep (more than 7 ¾" high)
- Yes (please specify how many steps)

13. Do patrons need to take stairs to get from the main lobby to the merchandise table? Check all that apply.

- No; it's on the same floor
- No; there is an escalator
- No; there is a ramp
- Yes, but there is a railing available
- No; there is an elevator
- Yes; the stairs are steep (more than 7 ¾" high)
- Yes (please specify how many)

14. The doors leading from the lobby into the house are...

- Continuously propped open once the theatre is open
- Automatic (motion detected)
- Automatic (with button)
- Opened manually by patrons
- Other (please specify)

15. Do patrons need to take stairs to get from the lobby to the back row of the Orchestra? Check all that apply.

- No; everything is level leading to the orchestra       Yes, but there is a railing available
- No; there is a ramp       Yes; the stairs are steep (more than 7 ¾" high)
- No; there is an escalator
- Yes (please specify how many steps)

16. Do patrons need to take stairs to get from the lobby to the front row in the Orchestra? Check all that apply.

- No; everything is level leading to the orchestra       Yes, but there is a railing available
- No; there is a ramp       Yes; the steps are steep (more than 7 ¾" high)
- No; there is an escalator
- Yes (please specify how many steps)

17. Assuming the orchestra is raked, what is the row closest to the stage that patrons can walk to from the lobby without using any stairs?

\* 18. List what seats are available for wheelchair users. Also indicate their corresponding companion seats, following this format...

Section: Row: Seat# (Companion Seat #s), additional seat # (Companions seat #)

For example... Left Orchestra: F: 113\* (115,111), 117 (119)

Mark the seat number with an asterisk\* if the seat is removable, as opposed to a permanently open where space one could sit in their wheelchair during the entirety of the show.

**19. List what seats are transfer seats (with a removable arm rest). Also indicate their corresponding companion seats, following this format...**

**Section: Row: Seat# (Companion Seat #s), additional seat # (Companions seat #)**

For example... Left Orchestra: F: 113\* (115,111), 117 (119)

## Bathroom Accessibility

20. What amenities are available in the WOMEN'S bathroom most accessible from the orchestra?

- |  |  |
|--|--|
| <input type="checkbox"/> gender neutral  | <input type="checkbox"/> has changing table                              |
| <input type="checkbox"/> has an accessible stall (including a 60" diameter or a T- turn clear floor space, free of the door swing) | <input type="checkbox"/> has just one stall                              |
| <input type="checkbox"/> has a sink, paper towel dispenser, and soap dispenser lowered for wheelchair accessibility                | <input type="checkbox"/> accessible from main floor lobby without stairs |
| <input type="checkbox"/> Please specify your circumstances if these answers do not match what you have available.                  |  |

21. If patrons need to take stairs to go from the orchestra lobby to the most accessible Women's bathroom, check all that apply.

- there is an available railing
- the stairs are steep (more than 7 ¾" high)
- Please specify how many steps

22. What amenities are available in the MEN'S bathroom most accessible from the orchestra?

- |  |  |
|--|--|
| <input type="checkbox"/> gender neutral  | <input type="checkbox"/> has changing table                              |
| <input type="checkbox"/> has an accessible stall (including a 60" diameter or a T- turn clear floor space, free of the door swing) | <input type="checkbox"/> has just one stall                              |
| <input type="checkbox"/> has a sink, paper towel dispenser, and soap dispenser lowered for wheelchair accessibility                | <input type="checkbox"/> accessible from main floor lobby without stairs |
| <input type="checkbox"/> Please specify your circumstances if this chart does not match what you have available.                   |  |

23. If patrons need to take stairs to go from the orchestra lobby to the most accessible Men's bathroom, check all that apply.

- there is an available railing
- the stairs are steep (more than 7 ¾" high)
- Please specify how many steps

24. If your theater has a family bathroom, please check all the amenities that apply.

- has an accessible stall (including a 60" diameter or a T- turn clear floor space, free of the door swing)  has just one stall
- has a sink, paper towel dispenser, and soap dispenser lowered for wheelchair accessibility  accessible from main floor lobby without stairs
- has a changing table
- Please specify your circumstances if this chart does not match what you have available.

25. If patrons need to take stairs to go from the orchestra lobby to the most accessible Family bathroom, check all that apply.

- there is an available railing
- the stairs are steep (more than 7 ¾" high)
- there is no family bathroom
- Please specify how many steps

## Other Supports...

26. Does your theatre provide booster seats for children or others struggling to see the stage?

- Yes
- No
- Other (please specify)

27. **Does your theatre offer devices that provide audio-description for every performance?** If not, please skip the next two questions. If so, please specify the kind of device you use, what outside technology is needed, and whether the audio-description is live or recorded.

28. How do patrons pick up and return these devices?

29. Check any of the following steps that patrons must take to secure these devices.

- provide ID or other collateral
- pay deposit
- ask in advance (specify how to ask and how far in advance)

30. Do you offer seating for audience members who have low vision? Please explain.

31. What other low-vision supports does your theatre provide? Check all that apply.

- Large print or Braille programs
- Braille maps/labels
- Touch tours/ hands-on interactives
- Other (please specify)

**32. Does your theatre provide personal sound amplifiers or other audio devices? (i.e. infrared, induction loop)** If not, please skip the next two questions. If so, please specify what devices you use and if any outside technology is needed from the patron (i.e. phone, headphones, etc).

**33. How do patrons pick up and return these devices?**

**34. Check any of the following steps that patrons must take to secure these devices.**

- provide ID or other collateral
- pay deposit
- ask in advance (specify how to ask and how far in advance)

**35. Does your theatre offer closed-captioning devices for every performance?** If not, please skip the next two questions. If so, please specify what devices you use and if any outside technology is needed from the patron (ie phone, headphones, etc).

**36. How do patrons pick up and return these devices?**

**37. Check any of the following steps that patrons must take to secure these devices.**

- provide ID or other collateral
- pay deposit
- ask in advance (specify how to ask and how far in advance)

**38. What other hard-of-hearing supports do you offer?**

- captioning on videos
- transcripts of audio upon request
- other (please specify)

39. Do you have a audio-video monitors for patrons to watch in the lobby? If so, please indicate where they are located; check all that apply.

none available

mezzanine lobby

basement lobby

balcony lobby

main floor lobby

other (please specify)

40. Sometimes our members miss a show due to illness or bad weather. Please describe your past-date policy.

## Accessibility in your neighborhood...

**We have some additional questions regarding the accessibility of the parking lots and restaurants in your immediate neighborhood. Please feel no obligation to answer these questions, as you might not have access to the information. However, any knowledge you do have would be most appreciated and helpful. Thank you again!**

41. What parking lot/garage is closest to your theatre? Please provide the following information.

Name

Address

Rough distance from the main entrance of your theatre

Pricing

Other notes

42. Does this parking lot/garage have accessible parking spots with adjacent cut curbs?

Yes

No

Other (please specify)

43. What amenities are available at your nearest parking lot? Check all that apply.

Ramp

Elevator

Escalator

Stairs (please specify how many steps)

44. If there is an escalator, elevator, or ramp in your nearest parking lot, would patrons need to take any additional stairs? If so, please indicate how many steps.

Elevator

Escalator

Ramp

45. What is one popular restaurant within one or two blocks of your theatre? Please answer the following questions to the best of your knowledge.

Name of Restaurant

Address of Restaurant

Bathroom Accessibility

Do patrons need to take stairs of any kind? Please specify.

How crowded is the restaurant? Would it be feasible to navigate inside in a wheelchair?

Any other notes?

46. Can you think of another popular restaurant within one or two blocks of your theatre? Please answer the following questions to the best of your knowledge.

Name of Restaurant

Address of Restaurant

Bathroom Accessibility

Do patrons need to take stairs of any kind? Please specify.

How crowded is the restaurant? Would it be feasible to navigate inside in a wheelchair?

Any other notes?

47. Is there a popular bar or coffee shop within one or two blocks of your theatre that you could recommend? Please answer the following questions to the best of your knowledge.

Name of bar/coffee shop

Address

Bathroom Accessibility

Do patrons need to take stairs of any kind? Please specify.

How crowded is the bar/coffee shop? Would it be feasible to navigate inside in a wheelchair?

Any other notes?

48. Is there any other information that we did not ask for that you would like to provide?